

In our industry we are sometimes alone in a building with people we have never met before . MAX Conflict Management specialises in helping clients comply with their duty of care and ensure staff do not end up as victims of verbal or physical assault.

On 14th July as part of the Brent Cross ARLA Meeting, Mark Wingfield, Director of Max Conflict Management, will be providing a talk on personal safety and assertiveness which has been very well received at other ARLA events round the country.

Mark will focus on Handling Fear effectively, Using what your Eyes & Ears are telling you, Keeping people at a safe distance and learning a strong assertive stance and developing strong voice techniques.

After the ARLA meeting concludes, Mark will be staying behind with a colleague for an hour to deliver unique intensive training with those who pre-book or just turn up on the night.

What this entails...

Previously delivered to local clients such as Savills, Nuffield Health, Royal Holloway University of London and Havering College, MAX will provide practical solutions for your personal circumstances.

- Engaging and highly relevant FUN! activities and demonstrations

- Learn to handle **The Intimidator™**
- Supported as required by a MAX coach standing by your side.



Intensive, challenging, but very empowering, MAX will enable you to prove that you can deal with a very hostile situation professionally and safely. Here's a sneak preview of what to expect:

<http://www.maxconflictmanagement.com/safeguarding-policy-training-school-college/college-demonstration-how-not-to-be-raped>

<http://www.maxconflictmanagement.com/video-showcase/short-video-pshe-seal-cross-curricular-languages>

If you want to take part in the second session there is a small charge of £10 per person, payable in cash on the night to Mark. Alternatively For £15 each participant will also get an excellent MAX AA1 personal attack alarm and learn how to use it properly.

If you would like to reserve a place please let Mark know on max@mwsigma.com . Places are limited and provided on a first come first served basis.

